



Case Study – Tony’s Story

“I now get 75Mb/s download which is around 5 times faster than before. More importantly, I am getting 18Mb/s upload - this is more than 20 times faster.”

Tony Collins.

Before upgrading to Superfast fibre from the Alsager exchange, Tony received around 13Mbps but this would often drop at peak times.

Tony explained: “The biggest benefit of the increased download speed is to download TV catch up. I travel a lot, and like to take downloaded TV from iPlayer with me on my tablet. Previously I’d need to start this at least a day in advance - now it comes down much faster.



More important for me are the upload speeds. I have a network drive that can deliver web pages and photos to family and friends over the internet. Until now it has not been practical, because the very slow upload made the experience close to unusable. Now my upload is faster, its much more practical to serve photos and web pages from my home server.

The other big benefit for me is for when I work at home. Connecting to my company’s network via VPN is much more viable now. Previously I could work with email, but not much else. It is now almost as good as being at work, which gives me much, more freedom to work at home when appropriate. I would definitely recommend upgrading to fibre broadband.”