



Case Study – Jono’s Story

“Honestly we couldn’t be happier, fibre really is amazing”
Jono Brain, Winwick Park, Warrington

Jono Brain is a website developer and his wife, Susie is a graphic designer who works from home. They have two young children Josh and Zac.

What was life and work like before fibre?

“Working from home as a website developer was difficult, sometimes near impossible. Skype calls with clients consisted of awkward pauses, and downloading or sending files would take far too long, sometimes disconnecting altogether resulting in the need for embarrassing explanations to clients. Theirs and our patience was tried repeatedly; retaining a reputation for efficiency and timeliness is insurmountable when working under these circumstances.”



“Our eldest son Josh would try to play online games with his friends, but it rarely worked and he was left really frustrated. Our youngest son Zac wanted to stream kids programmes but it would often freeze and the quality was really poor. The only solution was to take it in turns to use the internet, it was literally one person at a time, and even then, the speed and quality was substandard.”

What’s it like now?

“We have gone from a 2mbps unreliable connection to a solid 80mbps connection, almost 40 times the previous speed.”



What difference has it made to you and your family?

“The difference has been phenomenal, everything just works. Josh can finally play games online, Zac can stream in HD, and working from home is productive again with the possibility of meeting deadlines without working through the night! It takes no time at all to download and send large files, Skype calls work and best of all, we can all use it all at once!”