



## Case Study – Alan’s Story

“I am so glad we now have fibre. It was a long wait, with what seemed like most of the country getting fibre, and Warrington was being left out. But thanks to Connecting Cheshire and their campaigning, fibre is now a reality”

Alan Barker of Westbrook near Warrington

Before upgrading to Superfast fibre from the Westwood exchange, Alan received around 5Mbps but this would often drop to below 2Mbps at peak times.

Alan explained: “Although we are small family of 3, we still have 13 connected devices, some of which need regular software updates or app updates. This could take a while, particularly if you needed to download a new operating system. Speeds are now mostly consistent at 60-70 Mbps and upload is consistent at around 18 Mbps. Even at peak times, where speeds do drop slightly to around 50 Mbps, there is still enough bandwidth for multiple use of the connection e.g. watching football via Sky Go and my wife watching Catch-up TV via the Sky set-top box.

I work in IT and my job sometimes entails downloading large operating system images of 2-3GB in size. On ADSL that would be something I would not even attempt from home, but on fibre it’s now a possibility. In fact, our fibre connection at home downloads files quicker than when I’m located at the office!”

